

New Device?

Instructions on how to add your WildCard mobile ID to your new device.

Option A: If you obtained a new phone or watch and wish to add the card back to your phone, remove the card from your old phone. Once removed, you may add it to the new phone.

iPhone

1. Open your Apple Wallet
2. Select your WildCard
3. Tap the info button in the top right corner
4. Tap **Remove this Card**

Android

1. Open the GET app
2. Tap the words **Mobile ID Enabled**
3. Tap **Uninstall**
4. Tap **Confirm**

Option B: If the old phone or watch is no longer accessible, you may remove it using your iCloud or Google account.

Using your *new* iPhone

1. Tap **Settings** on your Phone
2. Tap on your name
3. Scroll and look for your old phone or watch. If it is still there, remove it.
4. Once the device is removed, open GET and add your card

iCloud (using a Computer)

1. Login to iCloud.com from your computer
2. Go to **Settings**
3. Look for the **My Devices** section
4. In the list of devices, remove whichever is your old phone
5. Once the device is removed, open GET and add your card.

Google Account

1. Login to Google
2. Click on **Manage your Google Account**
3. Click on **Security**
4. Click on **Manage Devices**
5. Click on **More Details**
6. Click **Sign Out**



Police Department